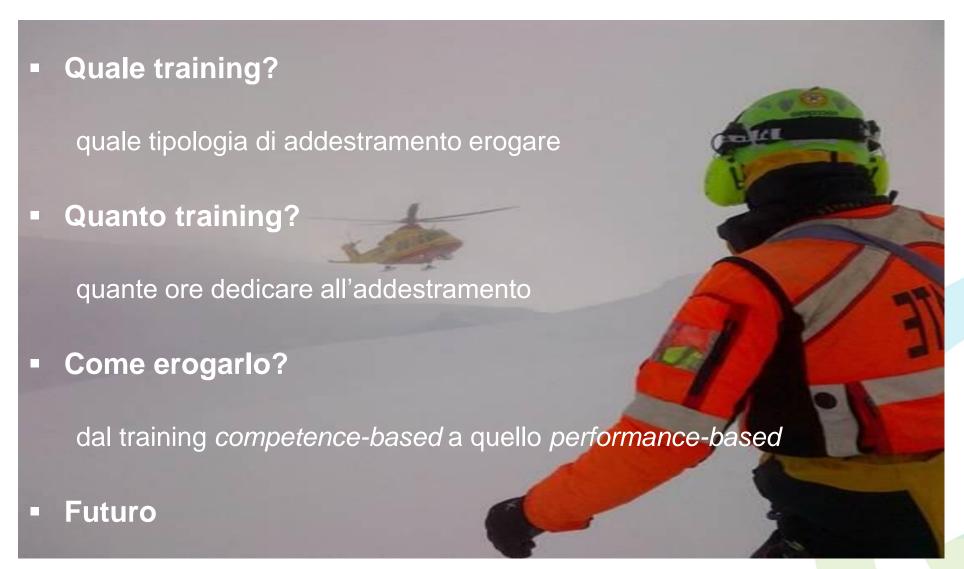




Formazione del personale: quale, come, perchè. Cpt. Giulio Fini

Sommario















Quale training?





Reg. 965 / 2012, COA, CAMO, Part 145, etc. sono sufficienti per ottenere un soddisfacente livello di Safety mantenendo i rischi ad un livello accettabile?

i requisiti dei contratti rispondono alle reali necessità delle basi?

l'analisi degli eventi porta ad una integrazione e ricostruzione dei programmi addestrativi.









Quanto training?



Inaer traccia, all'interno dei suoi indici di performance (KPIs), il rapporto tra ore dedicate all'addestramento (non obbligatorio) e ore lavorate.

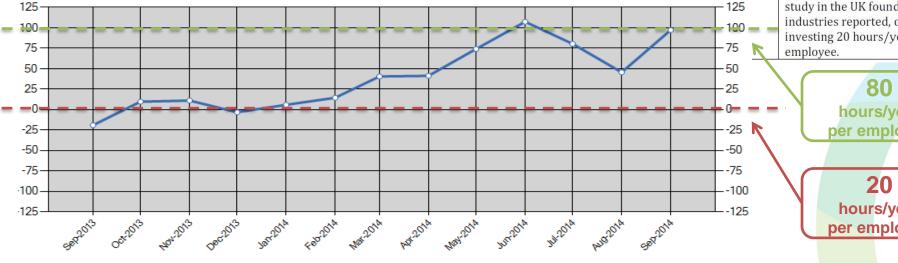
No.	SPI	Definition / Explanation
21	Training Hrs to Reg Hrs Worked	The hours in a particular month all staff (engineers, maintenance, support, pilots, etc.) spend in training (both external and internal training) divided by the hours all staff worked in that same month.

Targets: 100% Performance (outer boundary) is defined to be where the average hours of training, staff receive per year equals 80 hours/year.

Limits or Targets

The Inner Boundary (red section) is defined as being equal to 20 hours per year per employee.

Benchmarks for this indicator were difficult to find. One study of companies labeled as "Innovators" or "High Performers" found those companies invested 80 hours training/year per employee. A study in the UK found that private industries reported, on average, investing 20 hours/year per



hours/year per employee

hours/year per employee

-- Training Hrs to Reg Hrs Worked











From competence-based to performance-based training



ICAO definition of **Competency** is "a combination of knowledge, skills and attitudes required to perform a task to the prescribed standard'.

Performance Based Training (PBT) is based on the premises that assessments, which are necessary during all forms of training and instruction, as well as evaluation and checking, **should** be determined according also to performance and not competency alone.

The performance has to be assessed against a standard reference system and a grading **scale**, in order to give a more accurate and effective feedback to the Company.

PBT is a transition phase leading to next generation of Evidence Based Training & Checking in which evidences coming out from the assessment of performances combined with data retrieved from Flight Data Monitoring will have training managers focused on a more appropriate, efficient and accurate training program.









Il percorso Inaer



